

Hub Advisory

Coming in 1-1/2 Weeks!

DRIVER APPRECIATION 2009



This year, National Driver Appreciation Week is scheduled for November. NTB will be celebrating Driver Appreciation Week August 23 – 29. As we have in the past, we will be serving breakfast sandwiches, pancakes & sausages, and burgers and hot dogs at our terminal locations. The schedule is as follows:

Monday:

TARGET: 0800-1500; Serving Breakfast Sandwiches and Dogs & Burgers

TIPP CITY: 1700-2359; Serving Dogs & Burgers

Tuesday:

TIPP CITY: 1000-1600; Serving Breakfast Sandwiches and Dogs & Burgers

Wednesday:

NEWPORT: 0700 -1700; Serving Breakfast Sandwiches and Dogs & Burgers

Thursday:

LANSING: 0500-1400; Henry and Jonathan serving pancakes at 0500 then we will be serving Breakfast Sandwiches as well at 0800 and Dogs & Burgers in the PM

Friday:

GRAND RAPIDS: 0800-1600; Serving Breakfast Sandwiches and Dogs & Burgers

Let's hope for great weather and make plans to join us for fun and eats at one (or more) of the locations.



August 12, 2009

Birthdays of the Month



Tom Tenbrink	8-1
Douglas Cupp	8-2
Michael Bray	8-11
Larry Gonzales	8-13
Jose Caudillo	8-14
Robert Schaefer	8-15
David D. Taylor	8-22
Frank Johnson	8-22
William Tucker	8-26
Robert Gedritis	8-26
Michael LaBar	8-31
Henry Walker	8-31



Seal Integrity.

More customers are heightening the attention they place on seal integrity. It is crucial that on every load you pickup, that the seal is provided by the shipper and verified on the bills. Once you leave the origin, you should not remove the seal at any time, without first getting authorization from dispatch. This is important on all loads, but especially critical on inbound loads to Ice Mountain, and Meijer. Thank you!



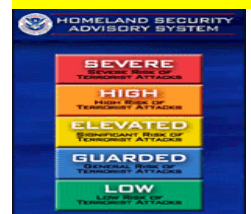
Timeless Truth

May the words of my mouth, and the meditation of my heart be pleasing in your sight, O Lord, my Rock and my Redeemer. Psalm 19:14

Driver Tips... This tip comes from the driver of 1198:

Came up with a great way to keep from ruining gloves on the Target runs, when we have to remove pin locks. If you use latex gloves you can keep from ruining any of your expensive gloves...this might be a tip for everyone to get some use out of. They aren't real expensive and you can just throw them away after your done.

The current Nationwide Threat Level Remains: **Yellow-Elevated: There is a significant Risk of Terrorist Attacks**



Anniversary Dates:

<u>Name</u>	<u>Date</u>	<u>Yrs</u>
Matthew Ellsworth	8-13	1
Thomas Comis	8-14	2
David Giles	8-15	1
David Waite	8-16	1
James Quantrell	8-19	22
Tyler George	8-20	4
Thomas McGuire	8-20	2
Bryan Soules	8-21	2
Gerald Haveman	8-21	1
Douglas Cupp	8-22	7

Riding with Pride Award



This week's Riding with Pride Award goes to outstanding driver, **Robert Douglas**. Thank you for the positive outlook, professional demeanor, caring attitude and NTB loyalty and dedication. Way to go **Robert!**

Robert was nominated for this Award by Jason Mayville, Driver Relations.

Driver's Corner

Please keep the following employees in your thoughts and prayers as they deal with personal or family health issues or the loss of family or friends:

Jose Caudillo
Jacob Enchill
Kevin Frank
Gary Holland
Roberto Lerma
Richard McLemore
Kyle Miller
Delbert Potts
Charlie Shultz
Norm Vernon

Drivers, When dropping Reefers into VAIO, please make sure they are clean!

Service Watch Customers for August are:

DSC Logistics and
Freight from DSUP to Indianapolis & Fort Wayne

For the next 30 days, we need to focus on providing a higher level of service to these customers.

Communication Central

Dependents and Insurance



August is the time when students prepare for school to begin in the fall. It is also the time when we must review the dependents enrolled in our insurance plans to determine who is still an eligible dependent and who is not. Please see the list below of the criteria a dependent must meet in order to remain covered under your insurance plan:

Medical/Prescription/Dental/Vision/Life Insurance

Unmarried

Between the age of 19 and 23 (for medical/prescription) and between the age of 20 and 26 (for dental/vision), and between the age of 23 and 25 (for the life insurance)

Enrolled as a full-time student at an accredited school

Primarily dependent upon the employee for financial support

Age limit may be waived if the dependent is mentally or physical handicapped provided we receive proof of incapacity

If you have a dependent enrolled in the insurance who falls into one of the age categories above you will be receiving a request for proof of full-time student status. It is very important that you complete the form and return it to Human Resources along with proof from the school that your dependent is enrolled as a full-time student for this fall 2009 semester. If we do not receive the documentation we will be required to remove your dependent from the insurance. We would like to make sure that no one is removed who legitimately needs coverage so please respond asap if you receive a notice for a covered dependent.

Please also keep in mind that as long as your dependent meets the criteria above, you may enroll him/her in the insurance even if there has been a break in coverage. For example, some students take time off from school to work and then return at a later date. If your dependent falls into this category it is important that you notify Human Resources (with proof of full-time status) within 30 days of your dependent's first day of classes. If notification isn't made within 30 days you'll be required to wait until the next open enrollment period which is in June for a July 1st effective date (for the medical/prescription) and in December for a January 1st effective date (for the dental/vision/life).

As always, if you have any questions about dependent eligibility you may contact anyone (Beth, Jennie, or Kristin) in the Human Resources Department and we help in any way we can.