

Hub Advisory

See Page 3 for a Public Apology



TAKE TIME TO DO THINGS RIGHT

In recent weeks we have had an increase in the number of “High Hooks”, “False Hooks” and bent tractor cross members. These incidents are almost entirely a result of the driver not following proper procedures for dropping or hooking to a trailer. By short cutting procedures, we have incurred unnecessary delays and repair costs. Some of the damage done to trailers especially has been significant.

Visually verify the trailer height when backing under a trailer, don't guess. **Get out and look!** After you hook up, visually check that the locking handle on the fifth wheel is in the correct position and there is no gap between the fifth wheel and the king pin plate on the trailer. Go underneath the trailer and **visually check** that the fifth wheel jaws are properly locked around the king pin.

When dropping trailers, crank the dollies down, just to the ground, drop and hang up your air and electric lines, release the fifth wheel, pull forward six to eight inches, stop and lower your tractor suspension. **WAIT** twenty to thirty seconds for the air bags to totally deflate, then pull forward slowly until you completely clear the trailer and then raise your suspension.

Doing things right takes a little more effort and a little extra time on your part, but in the long run it saves both **you** and NTB time and money.

Thank you for your help! Be Safe! Be Courteous!

DRIVING SAFELY

- ◆ LANE CHANGERS ARE ACCIDENT MAKERS.
- ◆ A GOOD POSITIVE ATTITUDE HELPS AVOID ACCIDENTS
- ◆ 15 DEGREES IS THE POINT OF NO RETURN FROM A JACKKNIFE.
- ◆ A THOROUGH VEHICLE INSPECTION IS THE BEGINNING OF A SAFE AND SUCCESSFUL TRIP.
- ◆ BUCKLE UP - USE THE SEAT BELT.
- ◆ DIRTY LIGHTS, MIRRORS AND WINDSHIELDS REDUCE VISIBILITY BY 75%.
- ◆ ADJUST SPEED AND FOLLOWING DISTANCE TO THE EXISTING CONDITIONS.
- ◆ WATCH THE OTHER GUY. DON'T LET HIS MISTAKES FORCE YOU INTO AN ACCIDENT.
- ◆ BE WARY AT EVERY RAILROAD CROSSING. DON'T LET "I NEVER SAW A TRAIN ON THIS TRACK BEFORE", BE YOUR FAMOUS LAST WORDS.
- ◆ DURING ADVERSE CONDITIONS, REDUCE YOUR SPEED & INCREASE YOUR FOLLOWING DISTANCE.

**** IF YOU THINK SAFETY IS TOO EXPENSIVE, TRY AN ACCIDENT****

Riddles:

1. How do you catch a Unique rabbit?
Unique up on it.
2. How do you catch a tame rabbit? Tame way.
3. How do crazy people go through the forest?
They take the Psycho path.
4. What do Eskimos get from sitting on the Ice too long? Polaroids
5. What do you call Santa's helpers? Sub-ordinate Clauses.
6. What do you call four bullfighters in quick-sand? Quattro Sinko.
7. What do you get from a pampered cow?
Spoiled milk.
8. What do you get when you cross a snowman with a vampire?
Frostbite.
9. Where do you find a dog with no legs?
Right where you left him.
10. Why do gorillas have big nostrils? Because they have big fingers.



The current Nationwide Threat Level Remains:
Yellow-Elevated:
There is a significant Risk of Terrorist Attacks

2 Anniversary Dates:

Name	Date	Yrs
Gary Sweers	1-18	4
Curtis Harris	1-21	4

NTB WELCOMES THE FOLLOWING NEW DRIVERS:

Lee Edwards—NATI
 David Espick—NAMI
 James Hicks—NATI
 Terry Joyner—NATI
 Dean Warnemuende—NANE

CONGRATULATIONS AND WELCOME TO THE NTB FAMILY!

Bargain Corner... For Sale: Truck Radio "Sirius Radio". Old type you don't have to hard wire. Broadcasts over regular channels. \$40 OBO. Call Mike @ 616-437-1247

January Birthdays

Daniel Laine	1-1
Jeff Shoemaker	1-1
Steve Duncan	1-3
Chester Watts	1-3
Gary Holland	1-5
John Mays	1-7
Nicholas Felczak	1-7
Greg Freeland	1-9
Greg Smith	1-10
Leslie Klinger	1-12
James Cirner	1-15
Tracy Sease	1-24
Stephen Smeltzer	1-25
Jeff Bloomberg	1-28
John Ballema	1-29
Thomas Atwell	1-30
Leslie Teague	1-30

Driver's Corner

Please keep the following employees in your thoughts and prayers as they deal with personal or family health issues or the loss of family or friends:

Robert Allen
 Leo Bryson
 Stephen Hale
 Edna Holdridge
 Gary Holland
 Robert LeGault
 Richard McLemore
 John Nichols
 Bruce Ritter
 George Self
 Norm Vernon



Coming next week... the Superbowl Contest. Watch for entry forms to make your guess for the winner of the Superbowl and the winning combined score of the game!

Making Piles

If your desk is awash in papers, take this tip from career consultants on a fast way to organize the clutter. Sort every piece of paper into the following five categories:

- ◆ Act Now
- ◆ Delegate
- ◆ File
- ◆ Discard
- ◆ Delay

Please Help! Do NOT back trailers into snow banks at the NAGR drop lot. It makes taking inventory impossible. G.O.A.L before dropping trailers to make sure they are not backed into a snow bank. Thanks

Timeless Truth



That God was reconciling the world to himself in Christ, not counting men's sins against them. And he has committed to us the message of reconciliation. We are therefore Christ's ambassadors, as though God were making his appeal through us. We implore you on Christ's behalf: Be reconciled to God. 2 Corinthian 5:19-20

Service Watch Customers for **January are:**

Target Stores and Meijer Store 176

For the next 30 days, we need to focus on providing a higher level of service to these customers.

2009 Driver Vacations

Driver Relations will be scheduling vacation requests for the year 2009, (excluding 11/14 through 11/25). Vacation request forms will be accepted January 1st through January 31st, 2009, and should be sent to Jason or Joel. You may obtain a Driver Vacation Request Form at any NTB terminal.

In addition, please contact Jason or Joel if you have questions or are unable to locate request forms. Thank you, Jason & Joel



From Fuel Desk Debbi... Load number, load number, load number.....

This is your friendly reminder that the **LOAD** number must be on **ALL** paperwork submitted in your driver packets.

Riding with Pride Award

This week's Riding with Pride Award goes to outstanding driver, **Randy Benjamin**.

Thank you for the positive outlook, professional demeanor, caring attitude and NTB loyalty and dedication.

Way to go **Randy!**

Randy was nominated for this Award by Jason Mayville, NATI Driver Relations.



Public Apology:

I would like to extend an apology to all NTB employees for not making a huge deal about Jason Mayville's 40th Birthday. Jason turned **40** on January 6, 2009. When you see **Jason Mayville**, NATI Driver Relations, please extend your wishes for a *belated* Happy **40th** Birthday to Jason.

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You didn't really think we'd miss this "opportunity" did you Jason?

P I T T S B U R G H S T E E L E R S V S R A B S
 A T K A N S A S C I T Y C H I E F S N T O T C A
 G R E E N B A Y P A C K E R S F I L E L U L K N
 A D O S K W A H A E S E L T T A E S W O S A N F
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 A P V P H I L A D E L P H I A E A G L E S X O G
 B N E W O R L E A N S S A I N T S I B R O W N S

Football Jumble: Can you find all of the NFL teams scrambled below?

Arizona Cardinals
 Atlanta Falcons
 Baltimore Ravens
 Buffalo Bills
 Carolina Panthers
 Chicago Bears
 Cincinnati Bengals
 Cleveland Browns
 Dallas Cowboys
 Denver Broncos
 Detroit Lions

Green Bay Packers
 Houston Texans
 Indianapolis Colts
 Jacksonville Jaguars
 Kansas City Chiefs
 Miami dolphins
 Minnesota Vikings
 New England Patriots
 New Orleans Saints
 New York Giants
 New York Jets

Oakland Raiders
 Philadelphia Eagles
 Pittsburgh Steelers
 San Diego Chargers
 San Francisco Fortyniners
 Seattle Seahawks
 St. Louis Rams
 Tampa Bay Buccaneers
 Tennessee Titans
 Washington Redskins